

Compensation and Pension Entitlement	# Pending	# Pending Over 125	% Over 125
	882,023	610,150	69.2%

As of April 27, 2013

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	846,223	583,916	69.0%

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		796,731	564,166	70.8%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,507	1,205	80.0%
Initial entitlement for service-connected disability (=>8)	010	70,277	51,015	72.6%
Initial entitlement for service-connected disability (<=7)	110	231,946	169,997	73.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	9,796	3,511	35.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	441	339	76.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	478,092	334,813	70.0%
Increased entitlement due to hospitalization or surgery	320	1,616	647	40.0%
Spina bifida and/or birth defects reconsideration	420	151	139	92.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	471	115	24.4%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	2,165	2,161	99.8%
Agent Orange claims where an interim decision was provided	409	269	224	83.3%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		338,251	235,148	69.5%
Dependency	130	192,111	141,291	73.5%
Survivor restored entitlement	133	48	19	39.6%
Hospitalization adjustment (non-rating)	135	236	168	71.2%
Misc determinations	290	83,645	62,256	74.4%
Spina bifida and/or birth defects adjustments	450	10	8	80.0%
Future examination for disabilities	310	17,167	8,058	46.9%
Due process	600	45,034	23,348	51.8%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		67,472	51,432	76.2%
Income verification for unemployment	314	4,626	4,626	100.0%
Review of Hemodialysis related cases/conditions	680	30	24	80.0%
Review of Radiation related cases/conditions	682	1,018	965	94.8%
Review of Misc cases referred to central office	684	9,788	7,155	73.1%
Review of effective date related to herbicide exposure	685	123	118	95.9%
Cost of Living Adjustments (COLAs) and other reviews	690	11,378	7,542	66.3%
Social Security number verification	690 Group	40,509	31,002	76.5%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
		85,912	60,296	70.2%
Pre-decisional hearings	173	2,254	1,780	79.0%
Correspondence	400	24,461	16,327	66.7%
Congressional correspondence	500	3,526	1,311	37.2%
Freedom of Information Act (FOIA) requests	510	26,007	14,511	55.8%
Review, including quality assurance	930	28,923	25,754	89.0%
Correction of errors	960	741	613	82.7%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		85,292	45,984	53.9%
Increased entitlement and/or reconsideration	120	19,704	8,319	42.2%
Initial entitlement - Veteran	180	14,720	5,056	34.3%
Initial entitlement - Survivor	190	50,868	32,609	64.1%
Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.				

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		102,761	41,814	40.7%
Hospitalization adjustment (non-rating)	135	1,770	347	19.6%
Dependency	137	10,692	5,215	48.8%
Income adjustments	150	53,948	21,954	40.7%
Annual eligibility verification reporting (EVRs)	155	9	9	100.0%
Misc determinations	297	17,796	7,446	41.8%
Due process	607	18,546	6,843	36.9%
Involve the modification of benefits based upon income changes.				

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		51,568	51,010	98.9%
Income Verification Match	154	49,867	49,866	100.0%
Cost of Living Adjustments	696	60	54	90.0%
Non-entitlement reviews	697	1,641	1,090	66.4%
These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

	EP	# Pending	# Pending Over 125	% Over 125
Other		12,651	7,214	57.0%
Correspondence	407	8,951	5,254	58.7%
Congressional correspondence	507	1,209	15	1.2%
Internal quality reviews	937	2,491	1,945	78.1%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	60,133
Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.		

	EP	# Pending
Accrued	165	15,002
Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.		

	EP	# Pending
Appeals		
As of April 27, 2013	NA	248,012
Appealed cases include compensation, pension, burial, and accrued benefits and decisions.		

	Type	# Pending
Education		
	Ch 33	8,182
	All	60,355
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.		